

MAY 2016

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Code: 727500

[Total Marks :75

- N.B. :** (1) Q.1 is compulsory (7.5 marks each)
(2) Answer any 5 from Q.2 to Q.8 (12 marks each)
(3) Draw diagrams / illustrations wherever possible to support the answer

1. Write Short Notes on **Any 2** out of the following (7.5 marks each) 15
- (a) Stages of Group Development
 - (b) Conflict Resolution Strategies
 - (c) The Big 5 Personality Traits
 - (d) Effects of employee Attitudes on work performance

Answer **Any 5** out of the following (12 marks each) 60

2. Explain the concept of Organisational Behaviour (OB) and its relationship with other sciences.
 3. Describe the concept of Perception and the common Perceptual Biases / Problems that affect Decision Making.
 4. Explain any two Theories of Motivation.
 5. What are the various Sources of Power in an organisation?
 6. Explain The Blake and Mouton Managerial Grid for determining Leadership Styles OR Hersey and Blanchard's Situational Theory of Leadership.
 7. What are the different types of Teams and Groups?
 8. Describe the concept and process of Change Management.
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