

Please check whether you have got the right question paper.

- N.B:
1. Question.No.1 is compulsory.
 2. Attempt any four from Q.2 to Q.8.
 3. All questions carry equal marks.

- Q.1 What is Human Resource management? Explain the scope of HRM with reference to BPO Industry.
- Q.2 Explain the concept of Human Resource planning & point out the various factors affecting Human Resource planning with reference to information Technology Industry.
- Q.3 Explain in brief various sources of Recruitment & evaluate some of the advantages of Internal sources of recruitment.
- Q.4 Define the term “career planning & development point out various advantages of career development programme.
- Q.5 What is Human Resource Development? Explain its scope & objectives.
- Q.6 Explain in detail various approaches to organizational changes & development with suitable examples.
- Q.7 What is performance appraisal? Explain traditional & modern methods of performance appraisal & give your opinion, which methods of performance appraisal are suitable in large technology company like Tata Consultancy Services Ltd.
- Q.8 Explain the importance of Training & Development and discuss in brief evaluation of methods of training.
