

**Please check whether you have got the right question paper.**

All questions are compulsory.

Figures to right indicate maximum marks.

Q1 Attempt any 2 of the following: (7.5 \* 2) 15 marks

- (i) Write a Short Note on Trait Theory.
- (ii) Distinguish between transactional and transformational leader.
- (iii) Explain the qualities of effective strategic leaders that do lead to superior performance .

Q2 Attempt any 2 of the following: (7.5 \* 2) 15 marks

- (i) Describe any leader whom you idolize.
- (ii) Write a short note on Mentoring.
- (iii) Detail out the concept of self leadership.

Q3 Attempt any 2 of the following: (7.5 \* 2) 15 marks

- (i) Discuss the causes of change .
- (ii) What is the role of communication in case of change events
- (iii) Explain the various types of change.

Q4 Attempt any 2 of the following: (7.5 \* 2) 15 marks

- (i) Explain the characteristics of good change agent.
- (ii) Why is change often resisted? Why organization resist change?
- (iii) State and explain the various sources of individual and organizational resistance to change.

Q5 Read the following case and answer the questions below: (7.5 \* 2) 15 marks

Chanda Kochhar is currently the Managing director and chief executive officer of ICICI bank. ICICI Bank is India's Largest Private bank and overall second largest bank in the country. She is widely recognized for her role in shaping the retail banking sector in India and for her leadership of the ICICI group as well as her contribution to various forums in India and globally. Under the leadership of Kochhar, ICICI has transformed itself from itself from the corporate bank into a retail bank and now a universal bank. She was given various awards like: The first woman to be named as the "business leader of the year "by the Economic Times. She was featured in the "Hall of Fame – Most Powerful Women in Indian Business" by Business Today. She was conferred with the "Transformational Business Leader of the year" award by All India Management Association conferred with CNBC Asia India Business Leader of the year award and CSR award. Received the "Global Leadership Award" from VS

– India Business Council. The HR communication qualities of a leader can be seen in the manner she convinced the customer to the use the services of privatized bank in the era

Questions

- 1) Explain the qualities of Charismatic Leader as seen in Chanda Kochhar
- 2) Discuss Leadership Roles.

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