

Please check whether you have got the right question paper.

- N.B:
1. Attempt any two questions from each section.
 2. All questions carry equal marks.
 3. Answer to both sections should be written in the same answer book.

Section – I

- Q.1.** Explain in detail the growth, development and functions of Commercial Banks.
- Q.2.** Discuss the role of RBI in Bank Management and Regulation.
- Q.3.** Discuss the nature and significance of Investment Management in Commercial Banks.
- Q.4.** Write a note on :
- a) NPAs.
 - b) SARFAESI Act.

Section – II

- Q.5.** Elaborate different categories of customers and their services, provided by the Banks.
- Q.6.** What are the various marketing strategies of Bank Products?
- Q.7.** Discuss various types of Performance Evaluation techniques for Bank Employees.
- Q.8.** Write a note on :-
- a) EFT Services.
 - b) SHGs.
