

- N.B.:** (1) All questions are compulsory.
(2) Figures to right indicate maximum marks.

1. Attempt any 2 of the following: **15**
(i) Explain the traits of an effective leader.
(ii) Distinguish between transactional and transformational leader.
(iii) Elaborate the concept of strategic leaders.
2. Attempt any 2 of the following: **15**
(i) Describe any leader whom you idolize.
(ii) Enumerate the role of leadership in an organization.
(iii) Detail out the concept of self leadership.
3. Attempt any 2 of the following: **15**
(i) Explain the action research model of change with relevant diagram.
(ii) Write a detailed note on change cycle.
(iii) Describe the various theories of individual change.
4. Attempt any 2 of the following: **15**
(i) Describe methods of managing stress.
(ii) Enumerate the sources of stress.
(iii) Detail out the organizational sources of change resistance.
5. Read the following case and answer the questions below: **15**

Mrs. Sawant was worried about the implementation of change in her institute at IMST. One day, she discussed the issue with senior most professor. After discussion, Mrs. Sawant spoke with individual employees and asked about their problems. She assured each of them about better future. She called upon the meeting of all the employees. In the meeting, she showed the picture of bright future to all employees. She also invited suggestions and ideas regarding change from employees' side. Initially employees were reluctant to participate. But the charisma of Mrs. Sawant made them contribute for the success of organization. She prepared the complete strategy for introduction of change in IMST. She also decided about individual employees' role in the change process. She also spoke about the benefits which were lying in the bright future for everyone. Mrs. Sawant along with her employees, implemented the change in IMST. Their efforts in the success of IMST, which was celebrated in IMST on 6th April 2010.

TURN OVER

Questions

- (i) Describe the strategies used by Mrs. Sawant to remove employees' resistance.
- (ii) Describe the role of Mrs. Sawant as charismatic, transformational and strategic leader.
