9 P. Code 24465

 False True. True. True. True. False. <l< th=""><th>SyBBI (Organizational Behavior)</th><th>Marks 75</th></l<>	SyBBI (Organizational Behavior)	Marks 75
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- D). Advantages: flexible, optimum utilization of resources, quick response, saves time, space, saves cost, coordination, management, no boundary constraints, etc. (3.5 marks)

 Disadvantages: special training, decrease monitoring and control, differences in members, technophobia, vulnerable to mistrust, communication break down, sharing less information. Etc. (3.5 marks)
- Q4 A). Elements of organizational structure: work specialization, departmentation, chain of command, span of control, centralization and decentralization, formalization. (8 marks)
 - B). Causes of Frustration: Internal Causes and External causes (3.5 marks each)

OR

- C) Any 7-8 measures/ strategies that can be used to reduce employee frustration in banking industry (Examiners are required to allot marks based on the content of the answer) (8 marks)
- D) . Factors that influence organizational structure: Strategy, organization size, technology, environment, etc. (7)
- Q5 A) Any 7-8 strategies implemented by banking industry with reference to organizational behavior. (Examiners are required to allot marks based on the content of the answer) (8marks)

 B).Any 6-7 problems faced by insurance industry with reference to organizational behavior. (Examiners are required to allot marks based on the content of the answer) (7 marks)

OR

Q.5. Write Short Note (Any three)

(15)

- a) Errors in Perceptions : Selective perception, halo effect, stereotypes, projection, contrast, expectancy.
- b) Causes of Political Behavior: Individual factors and organizational factors,
- c) New Organizational Designs: Team structure, Virtual, Boundaryless organization.
- d) Sources of Emotion and Moods: personality, weather, day of the week and time of the day, stress, social activities, sleep, exercise, age, etc.
- e) Centralisation and Decentralisation: concept and its key features.