

(3 Hours)

[Total Marks: 80]

- N.B. :**
- (1) Question No. 1 is compulsory.
 - (2) Attempt any **three** questions out of remaining questions.
 - (3) Assume suitable data if required.
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1. (a) Define UX .Why UX is important for Business 5
 (b) Explain different Usability Principles? 5
 (c) Explain mental models 5
 (d) Compare different Prototyping approaches 5

 2. (a) Explain Contextual Inquiry process in detail 10
 (b) Explain the template of a UX process lifecycle. 10

 3. (a) Define concept of Ideation in detail? State Difference between Idea Creation and Critiquing. 10
 (b) For Ticket Kiosk System design wireframe and create prototype. 10

 4. (a) Why to create “*persona*”? Explain the process of creating a persona for a design. 10
 (b) Explain design-thinking paradigm. 10

 5. (a) Explain UX evaluation methods in detail 10
 (b) Explain various UX design guidelines. 10

 6. Write short notes on (**any two**):- 20
 - (a) User Action Framework and its Practical value
 - (b) User requirement analysis for UXE project
 - (c) Task Models.
