

**Q.P. Code : 03404**

**[Time: Three Hours]**

**[Marks:100]**

Please check whether you have got the right question paper.

- N.B:
1. Question.No.1 is compulsory.
  2. Attempt any 4 from questions No.2 to question No.7
  3. Figures to the right indicate full Marks.
  4. All question carry equal marks.
  5. Answer of the same sub questions should be answered together.

- Q.1** a. Explain how technology can be an enabler of knowledge management. (10)  
b. Elaborate with suitable diagram knowledge life cycle. (10)
- Q.2** a. Draw and explain the framework for knowledge management strategy. (10)  
b. What are the organizational knowledge environments that acts as a sources and sinks of knowledge for organization? (10)
- Q.3** a. "Knowledge culture enhancement programs are just an eyewash to show corporate respect." Justify. (10)  
b. Elaborate on knowledge acquisition process with suitable example. (10)
- Q.4** a. Explain recommendation for knowledge capture and codifications. (10)  
b. Explain procedure to conduct knowledge audit. (10)
- Q.5** a. How do you align organizational activities with the strategic focus? (10)  
b. Explain components of knowledge culture. How do you bring effective knowledge culture? (10)
- Q.6** a. Explain the conversion process between Tacit and Explicit knowledge with a neat diagram. (10)  
b. Discuss some knowledge management applications and its uses in real time environment.
- Q.7** Write a short note on **any four** of the following: (20)
- a. Infrastructure of Knowledge Management.
  - b. Smart Network.
  - c. Knowledge repositories.
  - d. Balanced Score Card.
  - e. Users Versus Knowledge workers.
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